4. COLLECTIONS:

- **Relevance**
  - Excellent
  - Very Good
  - Good
  - Fair
  - Poor

- **Sufficiency & Availability**
  - Excellent
  - Very Good
  - Good
  - Fair
  - Poor

- **Recency/Updatedness**
  - Excellent
  - Very Good
  - Good
  - Fair
  - Poor

- **Physical Condition**
  - Excellent
  - Very Good
  - Good
  - Fair
  - Poor

5. OVERALL IMPRESSION:

- Excellent
- Very Good
- Good
- Fair
- Poor

6. Do you have any suggestions on how we can serve you better?

   **Staff:**

   **Environment:**

   **Services:**

   **Collections:**

   **THANK YOU FOR YOUR TIME!!!**

You may also send your questions, Comments and suggestions to:

library@mapua.edu.ph

We would like to hear from you, so please fill out this form to let us know how we have been doing!
SECTION A: General Information

Name [Optional]: _______________________
Date: ________________

Status in Mapua:
- Faculty
- Student
- Non-Teaching Personnel
- Outside Researcher

Section Visited:
- Circulation
- Reference and Special Collection
- Multimedia /Internet
- Periodical
- Architecture Library
- Graduate Studies Library
- Makati Library

Purpose of visit: [Pls. check one only]
- For reference /research purposes
- To borrow materials
- To make use of the facilities [ex. CD-ROM, Internet ,etc]
- Others ____________

Frequency of Visit:
- Daily
- Weekly
- Monthly
- Others ____________

SECTION B: Feedback

Help us evaluate our services by checking the appropriate answer:

1. STAFF:
   - Accommodation
     - Excellent
     - Very Good
     - Good
     - Fair
     - Poor

2. ENVIRONMENT:
   - Cleanliness & Ambience
     - Excellent
     - Very Good
     - Good
     - Fair
     - Poor
   - Lighting & Ventilation
     - Excellent
     - Very Good
     - Good
     - Fair
     - Poor

3. SERVICES :
   - OPAC [Online Public Access Catalog]
     - Excellent
     - Very Good
     - Good
     - Fair
     - Poor
   - Clientele assistance
     - Excellent
     - Very Good
     - Good
     - Fair
     - Poor
   - Multimedia Services
     - Excellent
     - Very Good
     - Good
     - Fair
     - Poor
   - Internet Services
     - Excellent
     - Very Good
     - Good
     - Fair
     - Poor
   - Circulation Services
     - Excellent
     - Very Good
     - Good
     - Fair
     - Poor